

ON BOARD COURIER

YOUR TRUSTED PARTNER
IN DELIVERING GLOBAL
OBC - HAND CARRY SOLUTIONS

Empowering you with our expertise.

Trusted by the industry since 1961, we use our expertise for making your project a success with the most comprehensive flight solutions around. We oversee all the details to ensure even the most complex itineraries run as smoothly as you imagine.

- Audited to ISO:9001:2015 standard demonstrating to Quality Management Systems that surpasses industry standards
- Unrivalled in-house safety expertise with our industry-leading Services division
- 2,000+ dedicated aviation specialists
- In-house 24/7 global flight operations centre



Greater reach with 24 office locations globally

EUROPE London | Gatwick | Bracknell | Doncaster | Paris | Cologne | Milan

UNITED STATES New York, NY | Seattle, WA | Cincinnati, OH | Shelton, CT | Denver, CO | Dallas, TX | Atlanta, GA

Fort Lauderdale, FL | Columbus, OH | Phoenix, AZ | Los Angeles, CA | Houston, TX | Washington, D.C.

MIDDLE EAST Istanbul | Beirut | Dubai **ASIA** Singapore

Who we are.

We are a global aviation services group, part of the Wheels Up family, providing aircraft charter services and aviation safety and security solutions through consulting and training.

We deliver the extraordinary to industry, commerce, governments and private individuals across the world.

Our 2,000+ aviation professionals have a presence in 24 locations, spanning Europe, North America, the Middle East and Asia. We operate a full in-house 24/7 flight operations centre providing clients with instant access to our services all year round.



What we do.

We offer a unique breadth of aviation services to deliver seamless solutions that are tailored precisely to you or your business.

Our committed experts safely deliver people and goods across the world, working as one extraordinary team to support and guide you, whatever your objectives.



The hands-on On Board Courier service.

We set our OBC service apart by investing in the people who make it happen. You gain an effective, well-selected team of proactive experts, working seamlessly together to deliver a fully personalised service. This is the ethos Air Partner was founded on, and sustains our position as the UK's longest serving air charter company, now offering OBC services worldwide.

DEDICATED BROKERS

Our in-house team of specialist brokers solely focuses on OBC fulfilment. With responders ready 24/7, 365 days a year, you'll never have to deal with automated or under-informed call centres. Our brokers take care of every detail and stage of your shipment, as well as the person delivering it.

WELL-CONNECTED COURIERS

By taking extraordinary care of our couriers - not just leaving them to get on with it - we ensure each hand-carry consignment is taken care of too. This is a fundamental part of our offer, and the only way to reassure customers that time-critical shipments cross borders in the hands of carefully selected, well-equipped and experienced experts.



Personal attention to time-sensitive shipments.

We understand that time is money. Every minute that a manufacturer, airline, engineer or director has to wait for that replacement part or essential item, costs money. Documents delivered in time can mean the difference between a deal signed and a prospect going cold.

That's why we stay one step ahead, every step of the way, keeping you informed and keeping your shipment moving.



DOOR TO DOOR



INNER CITIES TO REMOTE LOCATIONS



FULLY TRACKABLE



GLOBAL REACH



PROFESSIONAL COURIERS



SPECIALIST BROKERS



24/7/365 SERVICE



TIME-SENSITIVE

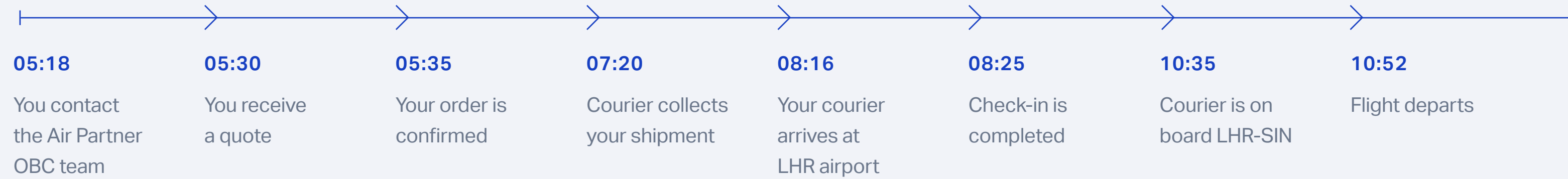


Your hand-carry shipment in real time.

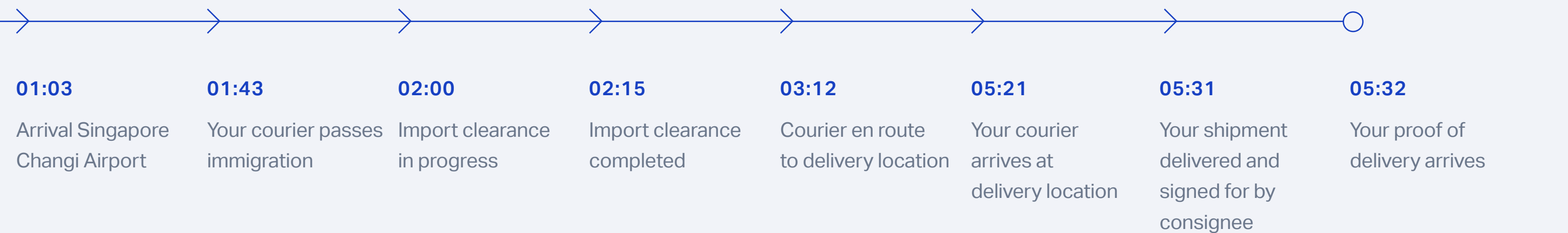
Customs clearance is reliably quick with our on board couriers, who personally accompany your air cargo to ensure it is available as soon as it arrives at its destination.

Example shipment: Aerospace part from London to Singapore in 24 hours:

DAY 01



DAY 02



Expertise across industries.

With our prestige built on truly personal service, we are trusted to handle shipments by the full span of manufacturers and suppliers, as well as high net worth goods providers and private individuals.

It is our on board couriers who are relied on to deliver urgent parts to repair the grounded airliner, or the factory line ground to a halt.

One-off pieces from fashion and auction houses are entrusted to us to be carefully transported to remote shoot locations and discrete

residences. And heirlooms never leave the side, or the sight, of our diligent hand carriers.

Shippers and freight forwarders alike depend on their partners at Air Partner to make every second count, smoothing the way for the timeliest delivery possible.



CASE STUDY

Going above and beyond.

MULTI-COURIER FLIGHT

We received a request to transport a set of important documents from Texas, USA to a production facility located in Niger. Working to a tight deadline, the most suitable connection was routed via Europe with a 2-courier solution.

Within an hour of the order being confirmed, the first courier was

ready at the collection location within the US. The courier then proceeded directly to Houston airport to check in for the next scheduled flight to Europe.

A second courier, with relevant visas for Niger, took over the shipment at Amsterdam airport where the documents were able to be flown on to Niamey airport to meet the delivery deadline.





Your tracking system.

Our in-house, web-based tracking technology enables you to confirm shipments with a click of a button and provides status updates to your chosen contacts.

ALWAYS IN CONTROL

Our exclusive online technology gives you the full overview of your shipments in transit.

1

Secure online order confirmation and movement authorisation.

2

Option to choose who needs to be informed for each shipment.

3

Mission Milestones constantly updated tracking for each shipment.

4

Key event notifications sent via your preferred channel.

5

In addition to our technology-based booking and tracking system, customer service and mission support is always available 24/365 through our manned OBC desk.



Your personal OBC broker is ready to take your call and
make the extraordinary happen, 24/7, 365 days a year.

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